

Standard Operating Procedure



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Effective Date 2013 05 28

DEPARTMENT: COMMUNITY SERVICES
SECTION: FACILITY BOOKINGS
SUBJECT: **SPORTS FIELD RAINOUT / FIELD CLOSURE**

CRITERIA City of Mississauga Recreation and Parks staff will use the following criteria to determine if a sports field is deemed to be unplayable:

- Visual puddles of water on the surface of the field, or
- Water sponging up around your feet when you walk on the field.

The game official is responsible for calling the game unplayable if there is lightning or if he/she deems the sports field unsafe for play.

- **City of Mississauga staff reserves the right to close the field for any type of event that is occurring on a sports field.**

GUIDELINES AND ENFORCEMENT

If the conditions listed in the *Criteria* section are present, a sports field is considered to be “unplayable”. Recreation or Parks staff will make every effort to have the current playability status of selected sports fields available to the user groups through the various communication mediums it has available (i.e. 311 Call Centre, Sports Field Web Page, and email notification to the permit holder only – each permit holder is responsible for contacting their coaches/teams)

Field conditions can quickly deteriorate during inclement weather, especially with late afternoon thunderstorms that produce large amounts of precipitation, and it may not be possible for Recreation or Parks staff to provide an update to an earlier report. Therefore, if your group is at a sports field with the above *Criteria* in existence, you are asked NOT to play on the field. In addition to this being a potentially dangerous safety concern for all participants, you may cause damage to the field resulting in costly repairs and extended field shut downs. Parks staff and/or Corporate Security staff will monitor sports fields when they are closed and complete an Incident Report to document any groups having been discovered playing on an “unplayable” sports field.

The permit holder shall pay for all damages to the sports field arising from the use of the Facility where the Permit Holder (or those in attendance in connection with the Rental Agreement) is deemed responsible for such damage, as determined by the Commissioner of Community Services or his/her designate.

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INCLEMENT WEATHER

The procedures below should be followed by user groups in the case of inclement weather:

- Contact the 311 Call Centre
- Visit the Sport Fields web site at www.mississauga.ca/portal/residents/sportparks
- Check your email for recent notifications from the Recreation – Customer Service Centre – all permitted parks will be listed on the website
- Please notify the Recreation – Customer Service Centre by the **next business day** following a cancelled booking(s) due to inclement weather to receive the appropriate credit (i.e. a rescheduled booking(s), permit extension or credit). You may contact the office by phone or by emailing us at facility.rentals@mississauga.ca

IMPORTANT PHONE NUMBERS

Office Hours: Monday to Friday – 8:30am to 4:30pm

- Sports Unit (905) 896-5329
- Ball Diamonds (905) 615-3200 ext. 4014
- Cricket Pitches (905) 615-3200 ext. 4014
- Football Fields (905) 615-3200 ext. 4014
- Soccer Pitches (905) 615-3200 ext. 4014
- Dial **311** for the Call Centre, if calling outside of City limits please dial (905) 615-4311

Office Hours for Recreation, Customer Service Centre:

Monday, Wednesday to Friday – 8:00am to 5:00pm

Tuesday – 8:00am to 8:00pm

Saturday – 9:00am to 1:00pm

- Recreation – Customer Service Centre (905) 615-4100 (option 2)