

**Guiding Principle #1: Support Individual Needs and Interests of Older Adults**

- GOALS**
- 1.1 The abilities and interests of older adults will be viewed on an individual basis, with consideration to their personal health, work commitments, cultural preferences, and personal perception of one's place in society.
  - 1.2 In setting program/service parameters (including fees), criteria based on one's age will only apply when absolutely necessary.
  - 1.3 The City will seek opportunities to advocate older adult needs.
  - 1.4 Programming will meet the needs of the various segments of the older adult population.

Reference	Priority	Action	Timing	Responsibility		Financial Implications	Monitoring
				Lead	Assist		
A-5	High	Remove the minimum age requirements for all leisure programs geared towards older adults whenever possible.	2008-2009	Recreation & Parks.	Business Services & Corporate Assets.	◆	- Assess the attitude towards aging and the degree of inclusion in the community by providing Client Evaluation Forms for participants to complete at the end of a session. Participants should be asked if the program suited the age group of class participants.
A-7	High	Incorporate components of the older adult segmentation terminology into descriptions of older adult programs and services.	2008-2009	Recreation & Parks.	Business Services & Corporate Assets.	◆	- Provide a complaint mechanism on the City's web site and review comments to monitor older adults' preference for the removal of senior terminology and minimum age requirements.
D-1	High	Lobby the Provincial and Federal Governments to offer property tax credits for individuals on low incomes.	2010-2011	Region of Peel.	Business Services & Corporate Assets; Community Organizations.	◆	- Assess the dialogue occurring with Provincial and Federal Government.
F-3	High	Provide new multi purpose space conducive to older adults in community facilities as opposed to constructing additional purpose built dedicated older adult facilities. The facilities listed in Action F-1 should be the first locations to develop new older adult space, followed by facilities in Action F-2. These spaces should be a quiet, yet warm and inviting room(s) where this group can go to socialize, seek support, and store their belongings.	2010-2011	Recreation & Parks.	Business Services & Corporate Assets; Mississauga Library.	★	- Monitor usage of new space, rental demand, and type of rentals (aerobics, educational classes, etc.). - Provide mechanism to receive suggestions/improvements to new older adult space and facility amenities.
F-6	Medium	Deliver older adult programming, such that there is appropriate opportunity for the four segments of the older adult population to participate in programs and activities that suit their individual needs and interests.	2010-2011	Recreation & Parks.	Leisure Oriented Community Organizations and Private Business.	◆	- Using the Client Evaluation Form, determine if new programs are of interest to older adults and whether they would take a similar class in the future. - Monitor registration rates in new programs versus membership at the existing older adult centres. - Provide a comment/complaint mechanism on the City's web site and monitor comments for suggestions/improvements to existing older adult programming.
F-4	Medium	The existing dedicated older adult centres (Square One Older Adult Centre, Mississauga Seniors Centre, and Streetsville Senior Citizens Centre) will continue to serve Mississauga Older Adults.	2010-2011	Recreation & Parks.	Business Services & Corporate Assets.	◆	- Monitor membership levels versus participation in older adult programming at community centres to assess interests of older adult residents. - Provide comment feed back forms for suggestions/improvements to the existing older adult centres. - Expand programs for changing needs and demands.