



# City of Mississauga Driveway Windrow Snow Clearing

A City-wide pilot program to clear snow windrows from driveways from  
**December 12, 2011 to March 16, 2012.**

**Older adults (65 years or older) and individuals who are physically disabled (as verified by a regulated health professional) can apply for the program others will be placed on the waiting list.**

## The Driveway Windrow Snow Clearing Pilot Program

The Driveway Windrow Snow Clearing Pilot Program is a City-wide pilot program to clear snow windrows from driveways for older adults (65 years or older) and individuals who are physically disabled (as verified by a regulated health professional).

A windrow is the snow left at the bottom of a driveway after a snowplow has cleared a road. The pilot program will provide windrow snow clearing service after every snow plowing operation.

Participation in the program is available on a first come, first serve basis. The cost to participate is either free or \$200, depending on whether the applicant meets financial assistance criteria. **Applications will be received until Wednesday, December 7, 2011.** The windrow snow clearing will be approximately 3 m (10 ft) wide to allow one car to pass. It may take up to 36 hours after the end of the snow storm before windrows are cleared. Clearing to bare pavement cannot be guaranteed.

On October 26, 2011, Council approved an extension to the Driveway Windrow Pilot Program. Effective immediately, residents, regardless of age or ability who are willing to pay for the service are permitted to submit applications. Those who are eligible for our current program still have first priority. Others will be registered into a new program titled, "Driveway Windrow Waitlist". The applicant pays the \$200, therefore leaving a \$200 credit on their account. On December 7, 2011, after the deadline for eligible resident applications has expired, those on the Driveway Windrow Waitlist will be moved to the Windrow Program in order of application date.

**For more information call: 3-1-1 or 905-615-4311 (outside the city) or TTY: 905-896-5151**

## Frequently Asked Questions

---

### 1. When will snow windrows be cleared from driveways under the pilot program?

The program will run from December 12, 2011 to March 16, 2012.

### 2. Who qualifies for participation in the pilot program?

- Older adults (65 years or older); and
  - Individuals who are physically disabled (as verified by a regulated health professional)
- Applicants must meet all conditions:**
- No able-bodied person living at the same residence where driveway windrow snow clearing assistance is required
  - The applicant does not live in a high-rise, multi-unit building, condominium or within a commercial property and does not reside on a private road
  - Only one person per address can participate in the pilot program

### 3. How much does it cost to participate in the pilot program?

Participation is FREE for:

- Older adults (65 years or older) who are eligible for financial assistance, Individuals who are physically disabled (as verified by a regulated health professional) who are eligible for financial assistance

Participation is \$200 for:

- Older adults (65 years or older) who are not eligible for financial assistance
- Individuals who are physically disabled (as verified by a regulated health professional) but are not eligible for financial assistance

### 4. How do I apply to participate in the Driveway Windrow Snow Clearing Pilot Program?

You can apply for the Driveway Windrow Snow Clearing Pilot Program at any City of Mississauga Recreation and Parks Community Centres. The Recreation and Parks Customer Service Centre and Mississauga Seniors Centre will also accept applications. Please call to check business hours. A specific appointment time is not necessary; however, an appointment may be arranged in advance by phoning the applicable location. See locations below for phone numbers.

**For more information call: 3-1-1 or 905-615-4311 (outside the city) or TTY: 905-896-5151**

## 5. What are the eligibility requirements for financial assistance?

To qualify you **must be a resident of Mississauga** and;

1. have a total net individual or combined family income below the Low Income Cut Off amounts (Statistics Canada) as indicated on the application form
2. be able to provide current, official documentation that shows total family net income, using one or more of the following original statements/documents:
  - o Canada Customs and Revenue Agency (CRA) Notice of Assessment form (T451) showing net income/earnings
  - o Guaranteed Income Supplement Notice
  - o Ontario Disabilities Support Program Drug Benefit Eligibility Card
  - o Ontario Works Drug/Dental Benefit Eligibility Card
  - o Canada Child Tax Benefit Notice
  - o Ontario Child Care Supplement for Working Families Entitlement Notice
  - o Harmonized Sales Tax Credit Notice.

**All applicants are required to bring the following documentation when applying:**

- a completed application form (available online at [www.mississauga.ca/snow](http://www.mississauga.ca/snow) or at any Community Centre listed below)
- current, official documentation that shows total individual or combined family net income, using original statements/documents outlined in the eligibility requirements for financial assistance
- proof of residency in Mississauga (recent utility bill, lease agreement, driver's licence)
- proof of age (residents 65 years or older); birth certificate, driver's license, passport)
- proof of physical disability (for residents 64 years and younger) verified by a regulated health professional (health assessment form, accessible parking permit, TransHelp Acceptance Letter)

## Applications may be submitted at these locations:

---

1. **Burnhamthorpe CC - 905-615-4630**  
1500 Gulleden Dr. (Dixie & Burnhamthorpe)
2. **Cawthra CC - 905-615-4800**  
1399 Cawthra Rd. (Cawthra & QEW)
3. **Clarkson CC - 905-615-4840**  
2475 Truscott Dr. (Truscott & Erin Mills)
4. **Erin Meadows CC - 905-615-4750**  
2800 Erin Centre Blvd. (Erin Mills & Eglinton)
5. **Frank McKechnie CC - 905-615-4660**  
310 Bristol Rd. E. (Huronario & Bristol)
6. **Huron Park RC - 905-615-4820**  
830 Paisley Blvd. W. (Mavis & Queensway)
7. **Malton CC - 905-615-4640**  
3540 Morning Star Dr. (Goreway & Morning Star)
8. **Meadowvale CC - 905-615-4710**  
6655 Glen Erin Dr. (Glen Erin & Battleford)
9. **Mississauga Valley CC - 905-615-4670**  
1275 Miss. Valley Blvd. (Huronario & Burnhamthorpe)
10. **River Grove CC - 905-615-4780**  
5800 River Grove Ave. (Britannia & River Grove)
11. **South Common CC - 905-615-4770**  
2233 South Millway (Erin Mills & Burnhamthorpe)
12. **Customer Service Centre - 905-615-4100**  
301 Burnhamthorpe Rd. W., at Confederation Pkwy. (Mississauga Central Library, Ground Floor)
13. **Mississauga Seniors Centre - 905-615-4810**  
1389 Cawthra Rd. (Cawthra & QEW)



I, the undersigned, confirm the information set forth in this application is true and complete to the best of my knowledge. I acknowledge that it is my obligation to update my Recreation and Parks account if any changes occur in my family's financial situation (residents who receive free program only). I acknowledge that any falsified statements on this application can result in termination of the Driveway Windrow Snow Clearing Pilot Program by the City of Mississauga, Transportation and Works Department.

I acknowledge and understand that:

- I reside as owner or legal tenant in the residential property for which the Driveway Windrow Snow Clearing Pilot Program is required.
- No able bodied person is living at the same residence where driveway windrow snow clearing is required.
- I am not living in a high-rise, multi-unit building, condominium or within a commercial property and I do not reside on a private road.
- The City of Mississauga reserves the unfettered right as to determine when a driveway windrow snow clearing activity will be performed.
- The driveway windrow snow clearing will be approximately **3m (10 ft)** wide to allow one car to pass. It may take up to 36 hours after the completion of a snow storm before windrows are cleared. Clearing to bare pavement cannot be guaranteed.
- I am aware that the Driveway Windrow Snow Clearing Pilot Program does not include clearing of windrow left by any sidewalk plow.
- I agree not to hold the City of Mississauga responsible or liable for any damages or losses of any kind whatsoever (to personal property or personal injury), sustained by the undersigned or by anyone allowed by the undersigned to be on the property, as a result of the City's activities under the Driveway Windrow Snow Clearing Pilot Program.
- I will ensure that vehicles or other obstructions at the end of my driveway are removed and my house number will be visible and illuminated.
- Please be advised that final approval of this application is subject to site inspection/verification by the Transportation and Works Department. You will be notified if there are any concerns with your application.
- Driveway Windrow Snow Clearing Pilot Program operates from December 12, 2011 to March 16, 2012.  
There are **NO Refunds**.

Applicants Signature:

Date:

